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#### An Analysis of Religious Tolerances as Found from Instagram Comment Section

Sugesti Pratiwi sugesti.pratiwi@gmail.com Nia Maesaroh Nianmsarah286@gmail.com Rika Uswatun Khasanah Rikauk2807@gmail.com Erika Indriyani erikaindriyani75@gmail.com English Letters UIN Raden Mas Said Surakarta

#### Abstract

In the era of society 5.0 where everything can be digitized, social media is one of the important things in human life. Through social media, humans can do communication, sharing experiences, express their feeling, and showing an act about certain thing. Social media is a place to express and share all scopes of life, including religious tolerance. Religious tolerance can be found in human interactions on social media, seen from comments and engagements in social media's post about an issue related to religion. By the research that will be conducted by the social media interactions, especially on instagram. Research formulation would be: How does Instagram promote the value of religious tolerance in Indonesia and how does it affect social interaction virtually? This research aims to analyse value of religious tolerance in Indonesia and comment section to analyze value of religious tolerance in Indonesia and affect social interaction virtually.

Keywords: Tolerance, Religious Tolerance, Social Media, Instagram

#### Abstrak

Di era masyarakat 5.0 dimana segala sesuatu bisa didigitalkan, media sosial menjadi salah satu hal penting dalam kehidupan manusia. Melalui media sosial, manusia dapat melakukan komunikasi, berbagi pengalaman, mengungkapkan perasaan, dan menunjukkan tindakan tentang suatu hal. Media sosial adalah tempat untuk berekspresi dan berbagi semua bidang kehidupan, termasuk toleransi beragama. Toleransi beragama dapat ditemukan dalam interaksi manusia di media sosial, terlihat dari komentar dan keterlibatan dalam postingan media sosial tentang suatu masalah yang berkaitan dengan agama. Oleh karena itu penelitian yang akan dilakukan adalah mengenai interaksi media sosial khususnya pada



instagram. Rumusan penelitian adalah: Bagaimana Instagram berpengaruh terhadap nilai toleransi beragama di Indonesia dan bagaimana pengaruhnya terhadap interaksi sosial secara virtual?. Penelitian ini bertujuan untuk menganalisis nilai toleransi beragama di Indonesia dan yang tertera pada kolom komentar di Instagram. Penelitian ini menggunakan konten Instagram dan kolom komentar untuk menganalisis nilai toleransi beragama di Indonesia dan mempengaruhi interaksi sosial secara virtual.

Kata kunci: Toleransi, Toleransi Beragama, Sosial Media, Instagram.

## Introduction

Indonesia as the democracy country, which is in the form of a unitary state, has a lot of ethnic group, religion, beliefs, and race. The differences in the citizens' backgrounds, Indonesia recognizes the term "tolerance" which is used as a unifier of the nation. The ethnic groups that exist in Indonesia also divided into several religion and beliefs. The differences between them is not something to break them, but it is sign of unity. By several differences exist in citizen tolerance between them should occur to create peacefulness. According to Vogt (1997) in the journal "Analysis of Inter-Religious Tolerance Sentiments in Indonesia on Conversations on Social Media Twitter", tolerance is putting up with something you do not like. This means that something happen by the war or fight that should be done with the tolerance itself, and to accept each other's differences. Tolerance needs in citizen to help people live in diversity, so people can live together without shudder. According to Irham (2017) in journal "Analysis of Inter-Religious Tolerance Sentiments in Indonesia on Conversations on Social Media Twitter", religion tolerance is not shudder. According to Irham (2017) in journal "Analysis of Inter-Religious Tolerance needs in citizen to help people live in diversity, so people can live together without shudder. According to Irham (2017) in journal "Analysis of Inter-Religious Tolerance Sentiments in Indonesia on Conversations on Social Media Twitter", religion tolerance in the era of social media, especially Indonesia, can be said to be in quite a poor condition. This is affecting by the cybercrime and the hoax news that spread widely in the internet scale.

The growth of social media in nowadays is affecting many aspect of life. Education, government, and society will utilize the social media itself to build the communication. Social media as a media public communication bring a new tradition in online networking such as photos sharing, video sharing, and micro blog sharing. By what people shared, they can interact to each other by the comment section through their virtual account. According to Boyd & Ellison's (2008), social media defined as a platform to construct profiles, make explicit, and traverse relationships. Based on the theory, social media is used in some purposes by users to convey them on online version. The virtual form of people is create by their desire that affected by the media itself, such as what they like, what they follow, or what they want to be.



Instagram, as the one of social media platform in the world being the most used application by billion people. This application allowed user to share their photos and video with the caption, and also give the music audio on their story. Instagram has a lot of interesting feature that people love to do, for example the funny filter story that can be changed as users want. This application connects people by follow feature on it, so people can connect with each other based on their desire through the Direct Message. It is also allowed people to interact with each other by the comment section on Instagram post in written text and emoticons. Sometimes, the comment sections will be positive if the value of the post means positive, but if the value of the post is negative so the comment section might be negative also. If there is something wrong with the post or contains sensitive topics, Instagram algorithm would take-down the post and the user will get to know about it. This research will focuses on the Instagram comment section among people in online networking, and to gives proofs about religion tolerance on *Instagram* social media. Religion tolerance among people on *Instagram* will appear on some religion accounts which will analyzed in the concept of religious tolerance which is different religions and denominations live side by side, despite the differences in beliefs.

## Method

The primary data that used in this study was taken from some Instagram account, focuses on the comment section. The comments was collected through religious accounts, and public figure account by choosing the content that related to their religion, then reading the comments section where data can be found. These primary data were classified to find evidence of religious tolerance in Indonesia. The data categorization was then analyzed using the category from the previous study, which is divided into four category: 1) Tolerance towards othe religions (Islam, Christian, Buddhist, Hindu), 2) Tolerance towards members of different denominations of the same religion (Sunni, Shia, Muhammadiyah, Protestan, Catholic, e.t.c), 3) Tolerence towards different sects, 4) Tolerance of believers towards atheists.

## **Finding and Discussion**

Religious tolerance is the idea that individuals of different faiths and beliefs can coexist on the same place, in the same country, as allies and allies in the pursuit of good deeds. Religious tolerance emphasizes how people with different religion and belief can respect each other's religious and belief differences without making fun of each other and



feel that their beliefs is the most correct than the others. Religious tolerance that will be discussed is not only about tolerance between two or more religions, but also tolerance between different beliefs in a religion. Sometimes, social interactions between religious human are not only positive which is usually called tolerance, but also negative interaction which is called intolerance.

In seeing and analyzing the existence of religious tolerance before the arrival of technology in modern era can usually be seen directly in the lives of the surrounding community. The existence of social media in the modern era creates a new way of interacting between humans. According to Page (2012) social media is internet-based programs that encourage participant social interaction. Social media has certain features that allow online social interaction to occur. Social media's features include likes and comments or replies which allow people to interact with each other. Social Medias like Facebook, instagram, YouTube, and twitter have this kind of features. From the feature appeared in those social Medias we can analyze is there are any religious tolerance happen on the social media and how the social media encourage the religious tolerance to happen.

This paper focuses in analyzing the religious tolerance in instagram comment sections. Instagram based on Marwick (2015) is a photo-sharing application for mobile devices. Basically, Instagram is an application which is focused for photo, but now Instagram also has many other features like sharing short video with 60 seconds duration and other feature also. The data are taken from some Instagram official accounts such as @lambe\_turah, @muhammadiyahgl, @katolik\_garis\_lucu, @nugarislucu, @nuonline\_id, @husein\_hadar.. This paper analyzed religious tolerance as found from instagram comment sections. This paper found two types of religious tolerance according to Tadjibaeva and Oblomuradova theory which are tolerance towards different religion and tolerance towards members of different denominations of the same religion.

Religious Tolerance			Frequency	Percentage
Tolerance	Towards	Different	29	76.3 %
Religion				
Tolerance	towards m	ember of	9	23.7 %
different denominations of the same				



religion		
Total	38 data	100 %

From the table above, it is found 38 data of religious tolerance from Instagram accounts as mentioned. The data consist of tolerance towards different religions and tolerance towards member of denominations in the same religion. The dominant data which found from Instagram accounts as mentioned is tolerance towards different religion with the total 29 data. In this part, this paper will explain some samples of data from each type.

a. Tolerance towards different religion

Saya umat Kristen dari lubuk hati mengucapkan Selamat Hari Lebaran ya guysssss . Maaf lahir batin

From the comment above, it can imply that there is religious tolerance in it. We can simply take a note that the comment shows a Christians who is giving congratulation to muslim who are celebrating Eid Al-Fitr. This comment consists of religious tolerance from Christians to moslem.

Di kampung saya samping rumah masjid. Samping masjid lagi orang orang beragama Hindu. Setiap Acara mereka kita juga sudah biasa melihat ritual ritual agamanya. Suara speakermusic dan acara acara mereka. Semua berjalan berdampingan sling menghormati. Kita juga klu ada acara keagamaan kita di masjid mereka tidak ganggu

The comment above, it is known that the commentator opinion through the comment shows that religious tolerance is important. The commentator shows that he often faces the religious diversity in his life. He said that religious tolerance can make humans live peacefully with respect to each other.

b. Tolerance towards members of denominations in the same religion

Yang mau ikut muhammadiyah boleh, ikut NU juga boleh. Asal jangan ikut MU aja, kelamaan puasanya

From the comment above, it is known that the commentator implements the value of religious tolerance. The commentator shows that religious tolerance is not only about tolerance among different religion, but also there is tolerance among different denominations in the same religion.



# Aku malah ikutan jadi panitia kurban di Masjid Muhammadiyah, padahal lebaranku besok

From the comment above, the commentator shows the values of tolerance. Diversity does not stop humans in doing good things. Like the commentator, although he does not celebrate Eid Al-Adha in that day but he helps the other member of denomination in his religion. Diversity does not make the denominations' members get discriminations from others.

## Aku NU, tapi ta'dzim kepada Buya Kiai Syafi'I Ma'arif

The comment above contains value of religious tolerance among different denominantions in the same religion. The comment shows diversity is not a barrier in respecting people in the same religion with different denominations. The commentator said that he respects toward a person although they are different in denominations.

## Conclusion

Based on research conducted using the data of tolerance among religious communities taken from comment section in several account of religous instagram account. It can be concluded that religious tolerance in Indonesia is very high and respects each other even though Indonesia itself consists of several religions and in the uise religions there are still different sects. A form of virtual respect that can already be seen in some of the written data, there is no element of humiliation and even jokes that do not offend each other. The frequency of tolerance towards different religion is 76.3 % and tolerance towards member of different denominations of the same religion is 23.7%.

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